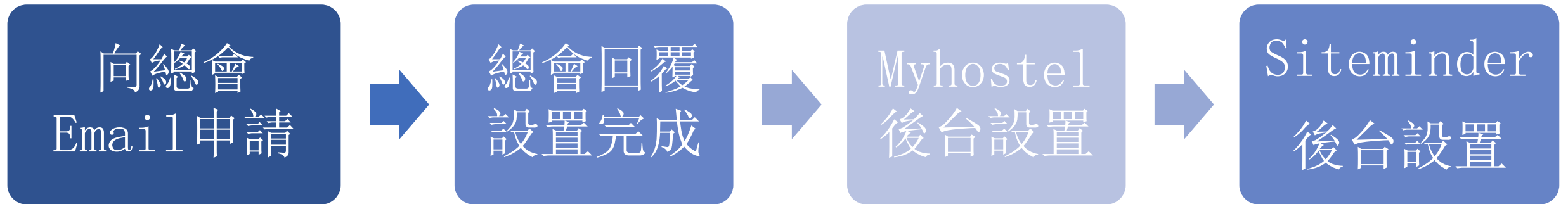


Hihostels 串接 Siteminder 說明



Hihostels串接Siteminder流程



串接申請信請Email至 SUPPORT@HIHOSTELS.COM

Step1. 向總會Email申請 - 範本

寄件者 Christina Shih

收件者 SUPPORT@HIHOSTELS.COM

主旨 Ask to set up the connection to Siteminder - ID *****

信件內文

Dear Sir/Madam,

This is hostel name ID ***** . (此ID = Myhostel ID)

We are writing this email because we would like to set up the connection to Siteminder.

We are one of Siteminder members.

When the configuration is complete, please offer us the hotel code on Siteminder.

Many thanks,
Christina

Step2. 總會回覆設置完成 - 範本

寄件者 JPALLET@HIHOSTELS.COM

收件者 Christina Shih

主旨 RE: Ask to set up the connection to Siteminder - ID ***** Case # *****

信件內文

Hi Christina,
Thank you for your email.

I have added the connection to Siteminder now. The hostel will now need to mark their products as Interface products in My Hostel. Once marked, the connection will be ready for them to manage their availability.

Kind regards,
Jason Pallett

Step3-1. Myhostel 後台設置

Backpackers Inn Taipei

Home Bookings Availability And Pricing **Products** Hostel Features Setup Tripbook/Noticeboards Customer Feedback Booking Centre 計畫 知識 Reports

1. 登入Myhostels後，至Products頁面，編輯產品進到本畫面

Male 16 Person Dorm (415114)

New

Save Cancel = 必要資訊

3. 儲存

Product Info

Product Name	Male 16 Person Dorm	Summary Text	Dorm Bed	
Accommodation Type	Dorm	Linen	--無--	
Capacity	16	Meals	--無--	
Gender	Male	Product Description	--無--	
Part of a mixed dorm	<input type="checkbox"/>	Default Allocation		
Default Price	660.00			
Washing Facilities	Shared Shower , Toilet and Washbasin			
Shower	Shared			
Toilet	Shared			
Washbasin	Shared			
Interface Product	<input checked="" type="checkbox"/>			
Interface Id	81735154			
Maximum Lead Time	Days 0 or Hrs			
Minimum Lead Time	Days or Hrs 0			
Active	<input checked="" type="checkbox"/>			
Exclude from Promo Codes	<input type="checkbox"/>			
Valid from A	2016/6/29 [2018/2/21]		Valid to A	2021/11/30 [2018/2/21]

Myhostel 登入網址： <https://myhostel.force.com/myhostel/login>

Step3-2. Myhostel1後台設置

The screenshot shows the MyHostel1 backend interface. The browser address bar displays the URL: <https://myhostel.force.com/myhostel/apex/Products?sfdc.tabName=01rU00000005FTS>. The user is logged in as TAIWAN YHA. The navigation menu includes Home, Bookings, Availability And Pricing, Products (selected), Hostel Features, Setup, Tripbook/Noticeboards, Customer Feedback, Booking Centre, 計畫, 知識, and Reports. The main content area is titled "Backpackers Inn Taipei" and contains a "New" button and a breadcrumb trail: "Dorm Rooms | Private Rooms | Add-On Product | Packages". Below this, there is a "Dorm Rooms" section with a search bar and a "Filter by Status" dropdown set to "--None--". A table lists the dorm room products:

Action	MyHostel Ref	Interface Code	Product Name	Summary Text	To	Status
Edit De-Activate	415114	81735154	Male 16 Person Dorm	Dorm Bed Shared Shower , Toilet and Washbasin	2021/11/30	Active
Edit De-Activate	415115	82388478	Female 16 Person Dorm	Dorm Bed Shared Shower , Toilet and Washbasin	2021/11/30	Active

設置完成會出現本畫面

Step4-1. Siteminder 後台設置

Channel Name	Status	Mapped Rooms/Rates
Agoda	Channel Enabled	12 mapped Rooms/Rates
Expedia	Channel Enabled	5 mapped Rooms/Rates
Ctrip	Channel Enabled	36 mapped Rooms/Rates
Hostelworld Group	Channel Enabled	8 mapped Rooms/Rates
Rakuten	Channel Enabled	8 mapped Rooms/Rates
HRS - Hotel Reservation Service	Channel Enabled	2 mapped Rooms/Rates
HostelsClub	Channel Enabled	4 mapped Rooms/Rates
GTA	Channel Enabled	16 mapped Rooms/Rates
HotelQuickly	Channel Enabled	1 mapped Rooms/Rates
Hutchgo.com (NEW)	Channel Enabled	8 mapped Rooms/Rates
HotelsCombined	Channel Enabled	8 mapped Rooms/Rates

Siteminder 登入網址：<https://login.siteminder.com/login/auth>

Step4-2. Siteminder後台設置

按照設定流程順序

Hotel code 等同 Myhostel360 ID
(不包含第一碼英文字母)
若有錯誤務必和總會確認
否則設定會有問題。

注意Currency幣值
需和Hihostels一致

The screenshot shows the 'Channel Connection Wizard' interface. On the left, a vertical sidebar lists five steps: Step 1 Channel Information, Step 2 Channel Settings, Step 3 Currency Conversion, Step 4 Rate Multiplier, and Step 5 Summary. A red bracket on the left side of the steps is labeled '按照設定流程順序'. The main content area is divided into two sections. The top section, titled 'Review Information entered in previous steps', contains a paragraph of instructions and a bulleted list of four points. The bottom section, titled 'Rate Multiplier has been set', contains a paragraph of instructions. Below these sections, a list of settings is displayed: 'Channel to connect' is HiHostels, 'Hotel Code' is X540571, 'Currency Conversion' is Disabled (with a note that rates will be sent in Hotel base currency - TWD - New Taiwan Dollar), and 'Rate Multiplier' is All room rate's rates will be multiplied by 1 before being sent to Channel. At the bottom, there are two buttons: 'Back Rate Multiplier' and 'Finish'.

Channel Connection Wizard

Step 1
Channel Information

Step 2
Channel Settings

Step 3
Currency Conversion

Step 4
Rate Multiplier

Step 5
Summary

Review Information entered in previous steps

Please review the settings below and, if correct, click the "Finish" button to complete the process. Upon completion, the following will occur:

- This request will automatically be logged with our support team, you will receive an email copy of this support request.
- One of our configuration experts will receive this request and connect your Channel shortly.
- The Channel will be added and become visible in your Channel list but will not be editable nor synchronize with the Channel until the SiteMinder APAC Support team has completed your connection request.
- Once the request has been completed you will be notified via email. You will then be able to enable the Channel and synchronization will begin.

Rate Multiplier has been set

Please carefully consider the **Rate Multiplier** value you have chosen, as by setting this value incorrectly you will be selling your room rates at the wrong price. If you have any questions, please contact our support team for guidance or find out more from our online HELP.

Channel to connect HiHostels

Hotel Code X540571

Currency Conversion Disabled. Rates will be sent in Hotel base currency - TWD - New Taiwan Dollar

Rate Multiplier All room rate's rates will be multiplied by 1 before being sent to Channel

Back Rate Multiplier

Finish

Step4-3. Siteminder後台設置

HiHostels

ROOMS & RATES CHANNEL SETTINGS

Overview Mapped Unmapped Clear all filters Channel Information last retrieved from **HiHostels** at: Feb 27, 2018 10:29:14 AM. **HiHostels** Rates mapped: 2/2 Refresh

Channel Manager Room Type	Channel Manager Room Rate	HiHostels Rate	Rate Configuration	Status
All Room Types	Search Room Rates	Search Channel Rates	All	All
Male Dormitory - Single bed	Male Dormitory - Single bed	415114) Male 16 Person Dorm Dorm B...	Derived	Updates Enabled
Female Dormitory-Single bed	Female Dormitory - Single bed	415115) Male 16 Person Dorm Dor...	Derived from Male Dormit...	Updates Enabled

同步成功
映射2個Hihostels產品

▲ Siteminder 後台完成畫面

Home Bookings Availability And Pricing **Products** Hostel Features Setup Tripbook/Noticeboards Custom

New

Dorm Rooms | Private Rooms | Add-On Product | Packages

Dorm Rooms

Search Name Clear Filters

Action	MyHostel Ref	Interface Code	Product Name	Summary Text
Edit De-Activate	415114	81735154	Male 16 Person Dorm	Dorm Bed Shared Shower , Toilet
Edit De-Activate	415115	82388478	Female 16 Person Dorm	Dorm Bed Shared Shower , Toilet

▲ Myhostel 後台完成畫面

附錄. 諮詢

Q：如尚未成為
Siteminder會員，想要了
解試用詳情？

- 請洽Siteminder台灣窗口：Ching Lee 李昱慶
- P：(02)7705-4489
- E-Mail：ching.lee@siteminder.com
- 營業時間：Mon – Fri, 08:00 - 17:00

Q：兩平台串接操作問題？

- Myhostel Knowledge 教學 [Connect to Siteminder](#)
- 總會客服信箱：support@hihostels.com
- Siteminder 客服 +886 2 7705 4489



中華民國
YH 青年旅舍 協會
CHINESE TAIPEI
YOUTH HOSTEL ASSOCIATION

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