Hihostels 串接 Siteminder 說明

Hihostels串接Siteminder流程

向總會 Email申請	→	總會回覆 設置完成	→	Myhostel 後台設置	→	Siteminder 後台設置

串接申請信請Email至 SUPPORT@HIHOSTELS.COM

Step1. 向總會Email申請 - 範本

寄件者	Christina Shih
收件者	SUPPORT@HIHOSTELS.COM
主旨	Ask to set up the connection to Siteminder - ID *********

信件內文

Dear Sir/Madam,
This is hostel name ID ********* . (此ID = Myhostel ID)
We are writing this email because we would like to set up the connection to Siteminder.
We are one of Siteminder members.
When the configuration is complete, please offer us the hotel code on Siteminder.

Many thanks,
Christina

Step2. 總會回覆設置完成－範本

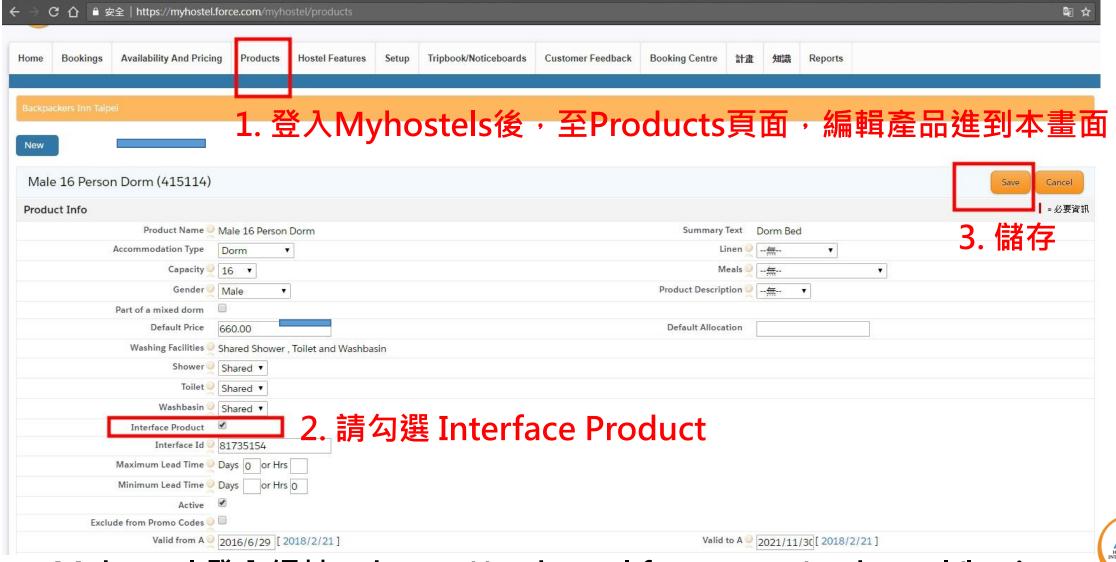|	
寄件者	JPALLETT@HIHOSTELS.COM
收件者	Christina Shih
主旨	RE: Ask to set up the connection to Siteminder - ID ********* Case # *****

信件內文

Hi Christina,
Thank you for your email.

I have added the connection to Siteminder now. The hostel will now need to mark their products as Interface products in My Hostel. Once marked, the connection will be ready for them to manage their availability.
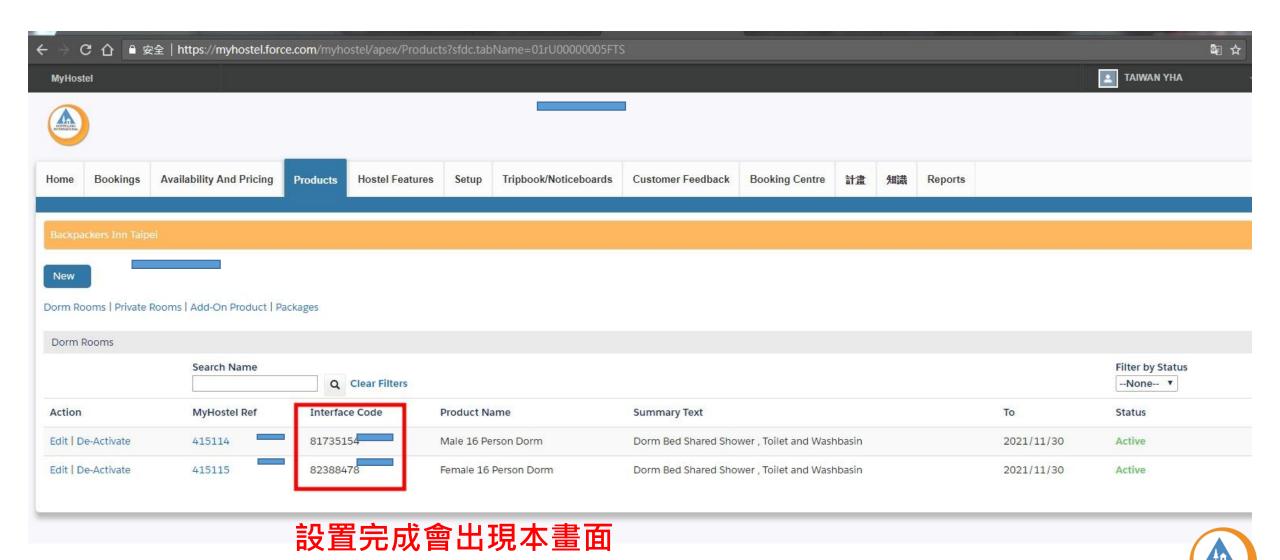
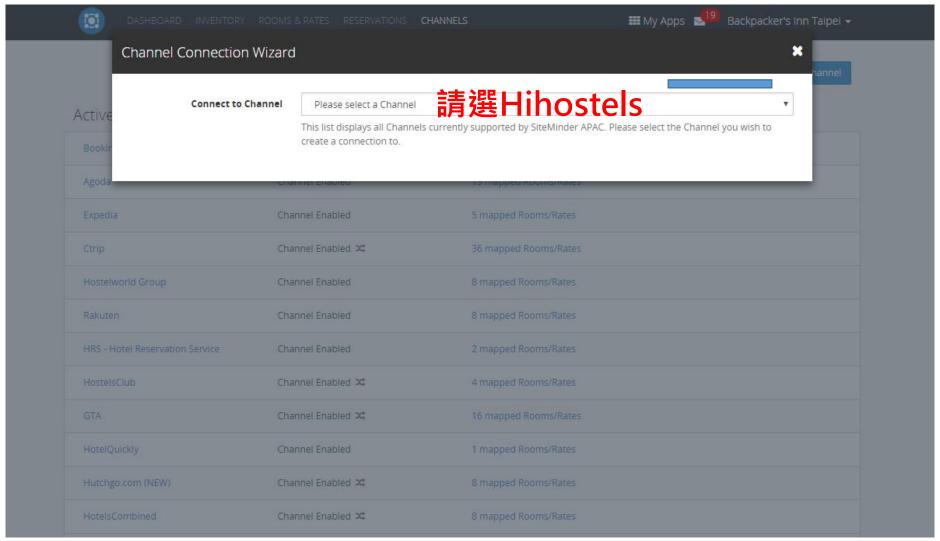Kind regards,
Jason Pallett

Step3-1. Myhostel後台設置

1. 登入Myhostels後，至Products頁面，編輯產品進到本畫面

2. 請勾選 Interface Product

3. 儲存

Myhostel 登入網址： https://myhostel.force.com/myhostel/login

Step3-2. Myhostel後台設置

設置完成會出現本畫面

Step4-1. Siteminder後台設置

Step4-2. Siteminder後台設置

按照設定流程順序

Hotel code 等同 Myhostel360 ID
(不包含第一碼英文字母)
若有錯誤務必和總會確認
否則設定會有問題。

注意Currency幣值
需和Hihostels一致
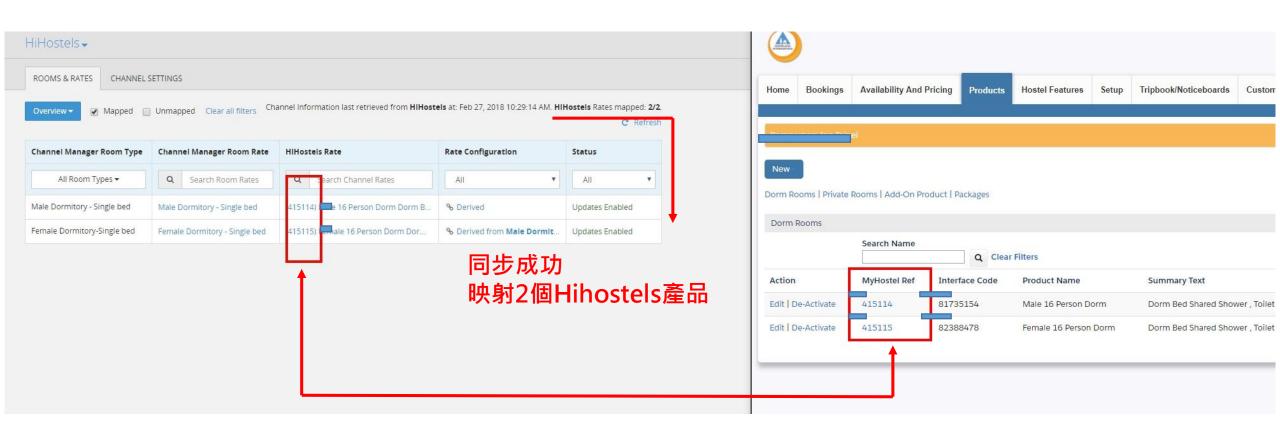
Step4-3. Siteminder後台設置

▲ Siteminder 後台完成畫面　　　　　　　▲ Myhostel 後台完成畫面

附錄. 諮詢

Q：如尚未成為 Siteminder會員，想要了解試用詳情？

- 請洽Siteminder台灣窗口：Ching Lee 李昱慶
  - P：(02)7705-4489
  - E-Mail：ching.lee@siteminder.com
- 營業時間：Mon – Fri, 08:00 - 17:00

Q：兩平台串接操作問題？

- Myhostel Knowledge 教學　Connect to Siteminder
- 總會客服信箱：support@hihostels.com

- Siteminder 客服 +886 2 7705 4489

聯絡人：Sue 蘇意云
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信箱：sue.yy@yh.org.tw